



PART FOUR

Building and Managing Systems

Chapter 13

Building Information Systems

Chapter 14

Managing Projects

Chapter 15

Managing Global Systems

(available on the Web)

Part Four focuses on building and managing systems in organizations. This part answers questions such as: What activities are required to build a new information system? What alternative approaches are available for building system solutions? How should information systems projects be managed to ensure that new systems provide genuine business benefits and work successfully in the organization? What issues must be addressed when building and managing global systems?